

Attorney's Docket No.: 03058-004005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow

Art Unit : 2781

Serial No. : 09/370,663

Examiner : T. Dixon

Filed : August 6, 1999

Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Assistant Commissioner for Patents

Washington, D.C. 20231


INFORMATION DISCLOSURE STATEMENT

Applicant submits, at the request of the examiner, copies of the references listed on the attached form PTO-1449. These non-patent documents were cited in the parent application Serial No. 08/934,457, filed September 7, 1997, now issued as Patent No. 5,999,908.

This statement is being filed before the receipt of a first Office action on the merits.

Please apply any charges or credits to Deposit Account No. 06-1050, reference 03058-004005.

Respectfully submitted,

Date: 3/7/00
David L. Feigenbaum

Reg. No. 30,378

Fish & Richardson P.C.
225 Franklin Street
Boston, MA 02110-2804
Telephone: (617) 542-5070
Facsimile: (617) 542-8906

20034127.doc

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

Date of Transmission March 9 2000
Signature Lesley J. Arcidy
Typed or Printed Name of Person Signing Certificate Lesley J. Arcidy

Sheet 1 of 2

Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 03058-004005	Application No. 09/370,663
	Applicant Daniel H. Abelow		
	Filing Date August 6, 1999	Group Art Unit 2781	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Patent Number	Issue Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AQ	"America Online Expands Internet Access," Newsbytes News Network, March 21, 1993.
	AR	Microsoft press Computer Dictionary, Microsoft Press, p. 41, 1994.
	AS	Behavioral Techniques In Systems Development, MIS Quarterly, Mantel et al., Sep. 1989.
	AT	Author Unknown, "How to Use Your Computer to Effect Change", Compute V15, No3, PS7(2), Mar. 1993.
	AU	Ubois, "On-Line Problem Solving", MacWEEK, v.7, N24, P16(2), June 14, 1993.

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Substitute Disclosure Form (PTO-1449)

Sheet 2 of 2

Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office		Attorney's Docket No. 03058-004005	Application No. 09/370,663
	Applicant Daniel H. Abelow			
	Filing Date August 6, 1999		Group Art Unit 2781	

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AV	LaPlante, "Who Ya Gonna Call?", InfoWorld, V. 15, No., 21, pp. s83-84+, May 24, 1994.
	AW	Yahoo Information Center, www.yahoo.com , unknown.
	AX	AT&T, MCI to Release New Management Tools ("New Management Tolls") Network World, January 17, 1994, p. 19, January 17, 1994.
	AY	Dialog Database IAC Prompt: Direct Dispatch Gives Businesses Software-Based Trouble Management System... ("Trouble Management System") PR Newswire, January 24, 1994.

*duplicate of other
 reference from paper #2
 D 4/18/00*

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Substitute Disclosure Form (PTO-1449)